

Medical Section Annual Meeting 2022

February 26 - March 1
Omni La Mansión del Rio
San Antonio, TX



HEALTH & SAFETY PROTOCOLS ACLI Policy on the Coronavirus (COVID-19)

ACLI POLICY

ACLI is continuing to monitor the situation related to [Coronavirus \(COVID-19\)](#) to ensure the safety and security of attendees at ACLI conferences. We are working closely with the Omni La Mansion del Rio to ensure that best practices are in place throughout every step of our meeting. The health and safety guidelines outlined here represent a living document that will continue to evolve as we incorporate features that will further enhance the on-site experience for everyone in attendance and serve as an example of our commitment to health and safety.

ACLI's healthy and safety protocol is to follow CDC guidelines as well as state, local and hotel/host location guidelines.

As of **January 20, 2022**, CONFERENCE GUIDELINES FOR REFOCUS 2022 ATTENDEES ARE AS FOLLOWS*:

- As part of our commitment to the safety at the Medical Section Annual Meeting 2022 All participants **must be fully vaccinated** and are required to **provide proof of vaccination AND a negative COVID test**** within 48 hours of travel to the Omni La Mansion del Rio and abide by local mask mandates.
 - **Test to be arranged by conference attendee. Rapid (antigen), PCR tests, and at-home tests are all accepted. Tests to be submitted to ACLI via [email](#).
- Medical Sections 2022 will be using **Health Pass by CLEAR** to monitor the proof of vaccination. Please refer to the **CLEAR APP Information** section below for further information. The attendee CLEAR code is: **EFATTENDEE49**
- If you believe you are experiencing symptoms, in advance of travel, no matter how mild, it is strongly recommended that you do not attend. Please contact Geneva Barber at GenevaBarber@acli.com for a registration refund if you are no longer attending.
- If you start to experience symptoms once you have arrived at Omni La Mansion del Rio, please contact Chandler Chastain ChandlerChastain@acli.com for further instructions.

**These guidelines may change from time to time as conditions change. Attendees will be notified in advance of the conference of any changes to the conference guidelines.*

NOTIFICATIONS:

In the event a conference attendee tests positive, ACLI will provide notification through our conference mobile app and email. We will also work with the Hotel to notify San Antonio County health services officials who may initiate contact tracing.

THE CENTERS FOR DISEASE CONTROL AND PREVENTION (CDC)

For more information on the CDC's public health recommendations, please visit here: [The Centers for Disease Control and Prevention \(CDC\)](#) .

HOTEL HEALTH & SAFETY PROTOCOLS

Our top priority has always been, and will continue to be, the safety and well-being of its associates and guests. Additional steps will be taken for associates to ensure all are adhering to local government requirements. For more information on the hotel's enhanced precautions, please visit [The Omni Hotel and Resort Health and Safety Guide](#).

Hotel:

If a hotel guest or event attendee is presumed to have, is exhibiting symptoms of or is lab-diagnosed with COVID-19, the following safety protocol will be enacted.

- Confirm medical assistance needs, call 9-1-1 if necessary, or otherwise isolate the person in a guest room or another private space. Initiate internal phone tree that includes loss prevention, as appropriate.
- Consistent with privacy considerations, alert planner/group contact if the individual is associated with an event. Where possible, assist health professionals with contact tracing and communication of procedures and guidelines to those impacted.
- Deep clean all known points of contact/exposure, and re-clean impacted common and high traffic areas on property regardless of when they were last cleaned.
- Hotel team will contact sick individual if they are sheltering in place in a guest room and offer to provide additional assistance.
- If the sick individual is a current guest at Omni Hotels & Resorts, their room (after the guest has checked out) will be immediately removed from inventory until the entire room has undergone an extensive deep clean process.

Associates:

- Associates are required to stay home if they are not feeling well or exhibiting CDC-defined symptoms associated with COVID-19.
- Associates who appear sick at work will be sent home. All associates who prepare or handle food will be required to wear gloves and hairnets/hats, and other protective equipment, such as masks, consistent with government requirements while preparing food or in any food preparation areas.
- Associate common areas (e.g., associate cafeterias, uniform stations, locker rooms) will be routinely cleaned and sanitized.
- All associates will be required to complete thorough training regarding the updated hygiene policy and general best practices.
- Areas of training will include proper personal hygiene; available preventative measures; steps to protect themselves, associates and guests; and cleaning protocols and requirements throughout each hotel.
- Associates will help remind guests to wear masks when required by local government.

Cleanliness:

- High-traffic areas including restrooms, lobbies and other public areas will be routinely cleaned and sanitized. We will continue to utilize Ecolab products approved by the EPA as effective disinfectants against COVID-19.
- When available, electrostatic sprayers will be used to all public spaces and common areas daily (including hotel lobby, fitness center, spa and meeting space).
- We will increase the frequency of cleaning and sanitizing food contact areas or disinfecting non-food contact areas, including: Disinfecting high-touch areas frequently including front desk counters, guest room keys, elevator buttons, staircase and escalator railings, restrooms, door handles, and ATM machines
- Additional guest sanitizing stations will be added throughout the hotel in public areas and front desk. There will be an increased frequency of trash removal.
- Our engineering team will increase cleaning of HVAC systems, bring in more outside air as allowable, and frequently replace air filters in all spaces throughout the hotel.

Parking:

- Valet stands will be disinfected frequently and will include appropriate markings for social distancing, when possible.
- We will adjust payment options to allow for a contactless experience, where practical.
- Attendants will wear mask during any guest interactions based on local government requirements.
- Each partnering valet vendor will provide their own brand safety and cleanliness standards.
- Ask your hotel contact for a copy of the vendor guidelines, if desired.

Arrival Experience:

- Where practical, front doors will be placed open to limit touch.
- Bell staff will assist guests with bell carts. Guests are not permitted to take carts. Bell carts, scooters and wheelchairs will be disinfected frequently. Bell closet door will be disinfected daily.
- In-room guest delivery may be temporarily suspended, based on local government requirements.
- All other guest delivery items will follow a contactless procedure, when possible.
- Where practical, lobby furniture will be repositioned to allow for social distancing.
- High touch-areas will be cleaned and disinfected frequently.
- Elevator button panels and escalator/stair handrails will be cleaned and disinfected frequently.
- Where required physical barriers will be used for proper social distancing.
- Check-in and -out process will be limited or contactless, wherever possible.
- Room keys will be disinfected prior to providing keys to guest.
- Select Guest online check-in will be encouraged prior to arrival.
- Front Desk Alternative check-in locations for groups with a high-volume of arrivals within limited time intervals will be encouraged and arranged to allow for social distancing when possible.
- Associates will utilize texting features in an effort to minimize the use of guest room phones. Personal protective supplies are available upon request.

Amenities and Recreation:

- Retail space capacities will adhere to local government requirements. Contactless payment transactions will be offered when available.
- Golf facilities will follow mandates from its local PGA of America chapter. Golf carts will be cleaned frequently. All loaner clubs and/or rental equipment will be cleaned after each use. Bays at driving ranges may be spaced to allow for proper social distancing per local government requirements.
- Movable pool furniture may be spaced to encourage social distancing. All pool furniture and common areas will be cleaned frequently. Water in pools, hot tubs and spas are automatically and continuously disinfected through our existing equipment and processes.
- See F&B Outlets for more detailed information.

STATE AND LOCAL INFORMATION

- [San Antonio COVID-19 Safety](#)
- [Texas' Information on COVID-19 Safety](#)

CLEAR APP INFORMATION

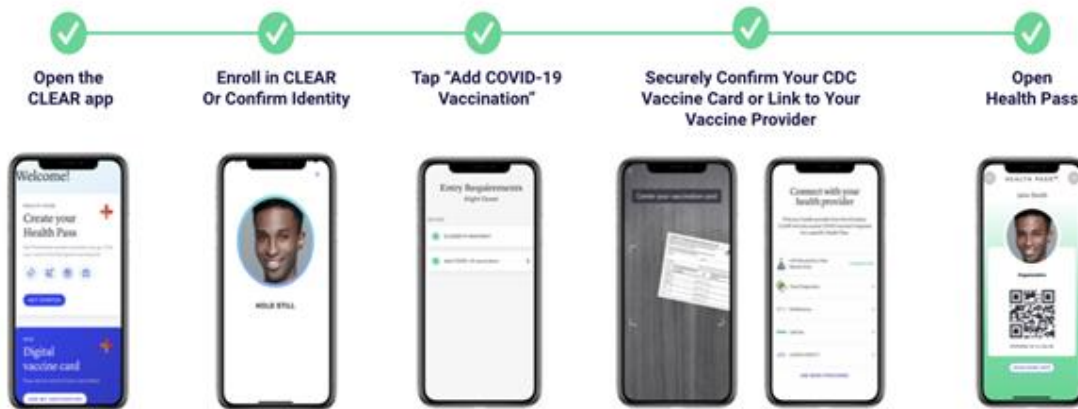
Download and enroll here: [CLEAR app in the Apple App Store](#)

- In addition to Health Pass, we will also accept emailed verification of negative COVID-19 test **[72 hours before arrival]** OR in-person COVID-19 vaccination record card.

- For the most efficient entry possible, every attendee should enroll with CLEAR before the event to complete their COVID-19 pre-screening. Once your vaccination record has been uploaded to the platform, it can typically take up to 30 minutes for your status to be verified. We encourage all attendees to complete this process at least 24 hours before the event.

Health Pass by CLEAR

Get ready for the event by downloading CLEAR for free and completing the one time enrollment process to verify your entry requirements. You'll be able to use Health Pass to confirm entry requirements before entering through the CLEAR Fast Lanes.



Step 1: Download and enroll in CLEAR.

1. Download the CLEAR app and tap on the white Health Pass tile.
2. Select "Have a Code?" and enter the code **[CLEAR EVENT CODE WILL BE EMAILED TO ATTENDEES IN "THINGS TO KNOW" EMAIL SENT ONE WEEK BEFORE CONFERENCE]**
3. Tap "Enroll or verify your in CLEAR" to create your CLEAR member account
4. New to CLEAR? When prompted, enter your email address, phone number, and have your gov't issued photo ID ready to complete enrollment
5. Already a CLEAR member? Use the email address associated with your membership and snap a quick selfie to verify your identity
6. Continue to follow prompts on the Entry Requirements page to securely confirm your proof of vaccination or negative test results

Step 2: Before arriving to the event, complete your Health Pass.

1. Open the CLEAR app and tap on the white Your Pass tile
2. Confirm your identity with a quick selfie

3. Tap “Open Health Pass” to get your result. Green means you’re good to go!



Need help? Call 855-CLEAR-ME or tap “Get in Touch” in the app for assistance

Disclaimer: CLEAR will not share your specific data about your vaccination or test results with the event organization.

CONTACT INFORMATION

Questions? Please contact **Chandler Chastain, Manager, Conference Development** at ChandlerChastain@acli.com,